



HOW TO RESET & RE-ENROLL (set up)

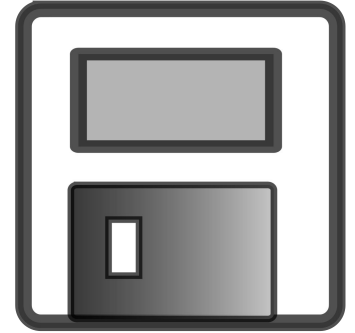
YOUR IPAD

2019

If you have something on your iPad you *really* need to save...

- **Email** it to yourself or
 - **Back up files** to your iCloud.
- Apple ID > iCloud > iCloud Backup.**

This only works if you are signed into an Apple ID.



iPad Reset Instructions

What you need to do *before* you re-enroll into your iPad.

- **Open Settings**

- **Tap on:**

- **General**

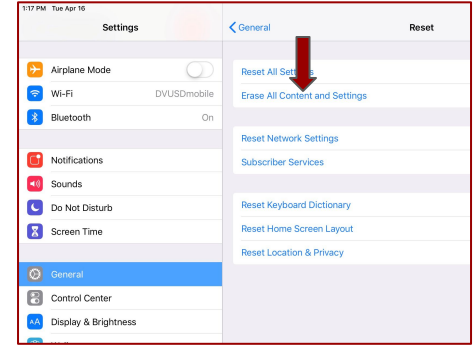
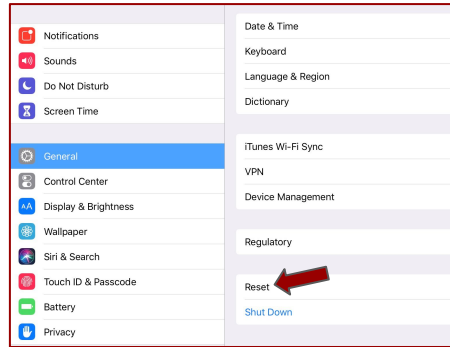
- **Reset**

- **Erase all Content and Settings**

- **Erase > Erase.** (Enter Apple ID password if asked. This will only happen if you've been using a personal Apple ID.)

- **Wait**

*When you see **Hello**, you are done and can begin the re-enroll.*



DVUSD iPad Setup Instructions

2019-20

Part 1: iPad Initial Setup (Options may not appear in exactly this order on your iPad.)

Students new to the district may not be able to log into district technology until after one day of attendance.

- **English > United States**
- **Set Up Manually** (If you see a Quick Start option)
- ➔ ○ **DVUSDmobile** (at school) OR **Home WiFi** (you will switch to DVUSDmobile at school)
- **Continue** (If you see a Data & Privacy screen)
- **Next** (above Remote Management, top right corner)
- **Log in** with your **district username** and **password**. This is the same as logging into school computers.
(first name initial. middle initial. first 3 letters of your last name. last 3 numbers of your student ID number.)
- **Set Up Touch ID Later > Don't Use** (Touch ID doesn't work on district iPads.)
- **Create a Passcode** Choose something you will remember! Write it down or email it to yourself.
- **Enable Location Services**
- **Continue > Continue > Get Started > Dismiss** (Edit Home Screen Pop-up)

iPad Enrollment Instructions

Part 2: School Email Setup



1. Open **Settings** app on iPad
2. Select **Accounts & Password** OR **Mail > Add Account > Google**
3. Follow instructions. Be sure to enter your
district email address (username@learner.dvusd.org)
district password (your school ID number).
4. Turn on **Notes** and tap **Save**.

If Google email won't open, your iPad is probably not yet on the district network. Wait a few hours.

Internet will not be active until district servers have connected. Be patient.

Part 3: School Apple ID Setup



(Skip to item 3 if you've already set up your username@appleid.dvusd.org account.)



1. Open your **learner.dvusd.org** email account
2. Open your email from **Apple Manager**
 - a. You should see your new Apple ID username and temporary password. **Don't open Apple Manager link in email!** Go to If no email, go to email request link on OC library website.
3. Open **Settings > iTunes and App Store > Sign In**
 - a. **New OC students:** Copy and paste the username and temporary password from your Apple Manager email into sign in fields. You'll be asked to create a new password
 - b. **Returning OC students:** Sign into your district Apple ID. (username@appleid.dvusd.org)
If you've forgotten your password, go to SDOHS library website for password reset link!

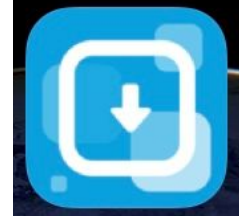


Personal Apple IDs and Learner Email Apple IDs are **NOT** allowed on DVUSD school iPads.
DVUSD iPads contain no App Store. Students install apps via the DVUSD App Catalog found on student iPads.

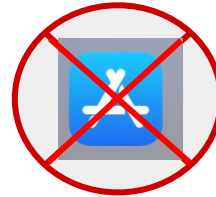
Check your iPad to see if it worked!

Your iPad is set up if...

You have a DVUSD app catalog with over 200 apps in it.



You do *not* have an Apple app store.



THANK YOU!