



# WIFI ASSISTANCE



If your family does not have wifi or is experiencing issues with your home wifi service, please let us help.

## Cox Cable

Families with financial hardship who do not have internet service may request assistance with securing internet service at no cost to them. Cable internet service is the **best option**, so families need to begin here.



- 1) Go to <https://www.cox.com/residential/internet/connect2compete.html> or call 1-855-825-1466 to fill out the application.
- 2) Once approved, enter your account information on this form so that the district can pay for your service. For help completing the form, contact your school office. FORM: <https://url.dvusd.org/WifiAssistance>
- 3) If you are not approved or do not qualify, see *Hotspot Device* below. If Cox cannot schedule your install within 48 hours, contact your school secretary to see about borrowing a hotspot device until the service is active.

For more information about the Cox program, go to:

**Cox Connect2Compete Program Info:**  
<https://url.dvusd.org/Connect2Compete>

## Hotspot Device



Although not as reliable as the Cox high speed internet option, families with a need for assistance with wifi service can apply for a hotspot device. You will need to submit the following request form (or call the school office to have a staff member fill out the form for you).

<https://url.dvusd.org/WifiAssistance>  
(Enter "Yes" for question 1 and "No" for question 2)

## Parking Lot Access

All DVUSD schools and district sites have wifi available from the parking lots.

