


ManageBac

Students and parents may track student achievement, class activities, assignments and assessments through the ManageBac online system. See below for access information.

Troubleshooting Guide

Students

- **New to ManageBac and need login information** – contact Mrs. Barsky in the Media Center, Mrs. Farrier in the Guidance Office, or the receptionist at the front desk in the Administration Office.
- **Lost/Forgotten ManageBac password** – go to ManageBac at <http://bghs.managebac.com> . Type your username and click on “Forgot your password” and enter your registered email address. You will receive an email message to reset your password. If you have forgotten your registered email address, see Mrs. Barsky in the Media Center for assistance.
- **Lost ManageBac URL/address** – go to <https://bghs.managebac.com>
- **Missing class (es) in your ManageBac account** – contact Mr. Stempniewski (joe.stempniewski@dvusd.org) or Mr. Boucher (Eric.Boucher@dvusd.org) and provide your full name, IB number, and missing course name(s).
- **Need help understanding or navigating ManageBac** – click the “Help” button in ManageBac at upper right of the display screen to choose either specific help topics on the left or the “Quick Start Guide” on the right, or view the BGHS tutorial video by clicking on the following title/link – [BGHS ManageBac Tutorial](#). You may also click [here](#) 
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Parents

- **To establish a new ManageBac account for parent access to student achievement information** – click [here](#), complete the form and click “submit”. You will receive a “Welcome” email from ManageBac within two business days allowing you to complete the registration process.
- **Problem establishing the account needed to receive the ManageBac “Welcome” invitation** – contact Joe Stempniewski (joe.stempniewski@dvusd.org or 623-445-3019) or Eric Boucher Boucher (Eric.Boucher@dvusd.org).

- **Lost ManageBac URL/address** – go to <https://bghs.managebac.com>
- **Need assistance understanding ManageBac displays and information** – click the “Help” button in ManageBac at the upper right of the display screen and choose from individual topics on the left or the “Quick Start Guide” on the right, or view the BGHS tutorial video by clicking on the following title/link – [BGHS ManageBac Tutorial](#). You may also click [here](#) for a guide to symbols, categories, and terminology in ManageBac.

