



Tech Rich FAQs

Questions about the Overall Program:

What if the student doesn't have WiFi at home?

Home wireless internet access or WiFi is not a requirement. However, some assignments may need to be completed at Mountain Ridge High School, a public library or other WiFi enabled location.

Why are iPads not being provided to all students as part of the pilot?

Cost is one consideration. Gradual increase will ensure our infrastructure and methods of support will work for this different type of machine use and expansion of the number of machines. We have computer labs, laptop carts and iPad carts which will increasingly become available for other students. From our experience we have learned the value of testing and building a program in reasonable increments.

Can a student bring his/her own device, instead of using the School iPad during if he/she is part of the pilot?

Yes. Students will have the option of bringing their own ios/Apple device instead. It is recommended to use the school issued device because it will connect to the preferred server, dvusdMobile, but students can access the guest account with their own device. Additionally staff will be able to deliver apps to the school-issued iPads that the students may need for assignments, which students would not be able to receive on their own devices unless they download the apps via their own accounts and at their own cost. The school is not responsible for lost, damaged, or stolen personal devices.

What happens when a student withdraws from school?

Along with the normal withdrawal procedures, students must return their device to the bookstore. The device will be checked for any damages and excessive wear. Note: if damages are found, the student and his/her parents will be responsible for paying for any damages. Withdrawal records and transcripts will not be released until the iPad is returned and/or any fees are paid. All information will be erased from the device.

Where does the student save classwork, homework, etc? Students will not have access to their district student folder. Students work saved on the iPad is the student's responsibility to backup. It is recommended that students save a copy of their work in another location such as Google Drive, Edmodo, etc. for backup purposes. Students may also email a copy of their work to themselves for backup. iPad malfunctions are not an acceptable excuse for not submitting work. The District assumes no responsibility for lost work due to malfunction or user error.

Questions about Appropriate Use:

How will the websites used be filtered and monitored?

All Internet access while used on the Mountain Ridge High School network is filtered and monitored in the same way we do with regular laptops. When the iPads are used off campus, they will still be filtered. Tampering with the digital device (tablet, computer, laptop) can alter settings and thus disable security and filtering software or settings. It is the responsibility of the student to use the iPad appropriately. We encourage parents to discuss appropriate use with their child and set guidelines for home and off campus use and monitoring.

How does DVUSD monitor at school?

Our current Internet filtering systems will also filter Internet delivered to the iPads while they are used on the Mountain Ridge network. Students are expected to refrain from the use of electronic devices for personal entertainment and/or communication (i.e. email, instagram, Facebook, etc.) during instructional time (as determined by the teacher or classroom designee). The classroom teacher will inform students as to when they may use their device and for which purposes. Students must adhere to their teacher's guidelines for use and appropriate times for use.

What will happen if a student forgets to bring the iPad to school or if the iPad is not charged?

All students are expected to be prepared to participate in each day's class discussions and activities. iPads must be brought to school each day fully charged. Failure to bring the iPad to school charged will impact a student's

performance in accordance to individual course expectations much like forgetting to bring in a book, paper, pen or pencil. Pilot teachers will try to help students charge their devices on a case-by-case basis. When appropriate, a loaner iPad may be provided during a lesson, or the student may share with a neighbor.

May students change settings on their iPad?

Some iPad settings (i.e. wallpaper, movement of app icons, etc.) may be changed by the students. However, there are some settings and security measures that must not be removed or altered.

Are students allowed to download music, games, and apps to the iPad?

Students will be allowed to install apps (music, games, etc.) to their assigned iPad. DVUSD installed apps and materials installed on the iPads are priority. If storage space becomes an issue, DVUSD reserves the right to remove data and/or wipe the device. All downloads should be school appropriate.

Questions about Security:

How will iPads be protected from damage?

iPads will be in the student's active possession throughout the day. The expectation is that students will keep the iPads in the provided protective cases. The covers provided with iPads have sufficient padding to protect the iPad from normal treatment and provide a suitable means for carrying the device within the school. Should a student opt to buy his or her own cover, it must be approved by the iPad pilot teacher.

How will iPads be secured during the school day?

The iPads will be in the possession of the students through the school day. In situations where the iPad is not in the possession of the student (such as in a physical education class), iPads should be placed in a secure location (e.g. locked student locker) at the beginning of the period and retrieved at the end of the period.

Questions about Costs:

What if the student breaks/cracks the screen?

The student should report damage to the bookstore. They will need to turn in the iPad for repair and arrange to pay for the repair. While the repair is being done, a student may receive a loaner or replacement iPad.

Stolen or lost?

Willful, negligent or intentional loss or damage of the iPad and/or accessories will result in discipline and possible restitution from the student in accordance with the DVUSD Student Rights and Responsibilities Handbook. For theft of iPad, the student should fill out an incident report immediately in conduct. Each iPad's location can be traced in the district. **If it is taken out of district, the iPad will not work, making it useless to the thief.** The student should arrange to pay the replacement charge to the bookstore and receive a replacement device. Students have 45 days to pay half of the cost and then another 45 days to pay the second half of the replacement cost. **We will be using a limited liability waiver program with a low initial buy-in and low deductible to help with this.**

Who owns the iPads?

The iPads are the property of the Deer Valley Unified School District.

Who pays for accessories?

The iPad will be supplied with a cover, charger and sync cord. The family at their cost can purchase different pre-approved covers other than the one provided, stylus or other accessories.

Who is responsible for repair of the iPad?

The school district will be responsible for repairing iPads in the case of malfunction or accidental damage. Damage or hardware issues should be reported immediately to the iPad pilot teacher.

Who can I contact regarding questions and comments?

Comments, questions and suggestions are all welcomed, and may be directed to the MRHS Administration by calling 623-376-3000.